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September 12, 2000

#21

**ATTN: Verlene Greene**  
United States Patent and Trademark Office  
2121 Crystal Drive  
Arlington, VA 22204

Re: U. S. Patent Application  
Title: ALERT CONFIGURATOR AND MANAGER MANAGING  
COMPUTER SYSTEM ALERTS  
Application No: 08/942,005  
Our Reference: MNFRAME.032A

Dear Ms. Green:

As requested in your telephone call of September 8, 2000, to Sanjeev Dhand of our office, enclosed is a complete copy of the documents filed with the PTO with respect to the above-application.

If we can be of additional assistance, please call.

Sincerely,

John M. Carson

Enclosures

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